

Javier Triana

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javier triana.com 

Strategic and visionary IT Director with over 15 years of experience in leading technology teams to drive business growth and digital transformation. Skilled in developing and executing IT healthcare strategies, managing multimillion-dollar budgets, and building high-performance teams. Expertise in managing large-scale data integration, migration, and warehousing projects, utilizing innovative tools and technologies. Proven record of success in implementing new systems, designing data architecture, improving operational efficiency, and delivering innovative solutions. Excellent communication and collaboration skills to build strong partnerships with business leaders, stakeholders, and technical teams. Enthusiastic about leveraging my expertise in healthcare technology to improve patient outcomes, drive transformative change, and make a meaningful impact in the healthcare industry.

Professional Skills

- System Migrations/Integrations
- Custom Software Development
- Exceptional Communication Skills
- Testing/QA/Rollout/Support
- System Migrations/Integrations
- Enterprise-Wide Implementations
- Continuous Process Improvement
- Vendor Management
- Team Building & Mentoring
- Data Science and Data Analytics
- Requirements Analysis
- Problem Resolution and Decision Making
- Software Development Management

Core Competencies

- Experience in software release, documentation, and end-user support.
- Experience in Azure: data warehousing, data factory, data lake storage, and logic apps.
- Development of web-based applications, including cross-browser testing and accessibility.
- Initiative-taking, initiative-taking, and can thrive in a fast-paced, mission-critical operations environment.
- Excellent collaborator with strong organizational skills.
- Ability to work under pressure, prioritize schedules and manage workloads.
- A good communicator who can explain complex technical concepts, both verbally and in writing
- Excellent analytical, diagnostic, and critical thinking skills.

Experience

04/2019 – PRESENT

Director, IT / Solis Health Plans, Miami, FL

- Responsible for the development and maintenance of all cloud base enterprise systems and data integrations. This includes 30 separate partners with over 195 jobs.
- Managed the implementation of an enterprise data warehouse from scratch that led to an 80% boost in data innovation rate and reduced BI data quality error rate by 100%.
- Effectively managed the organization, network, software, and cloud infrastructure for a fast-growing startup.
- Provided technical design leadership and oversight for a team of over 12 engineers. Ensured all designs and associated code are sound and conform to company architectural and coding guidelines.
- Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings.
- Engaged with senior management team on an ongoing basis to identify and tackle a host of strategic and tactical issues and opportunities between products processes and or people and provides the necessary leadership expertise to successfully address these opportunities.
- Worked closely with key business stakeholders to meet the analytical needs of the organization, providing insight. Developed dashboards and reporting that help operations in the decision-making process. This includes Medicare regulatory reporting to specific areas of the business.

11/2017 – 04/2019

Director, Software Development / Beacon Health Options, Miami, FL

- Responsible for leading multi-faceted software development teams. In addition to software developers, analysts, testers, and key stakeholders, the teams included the agile practices lead, members of the product team, and others.
- Launched an implementation of an enterprise-wide centralized shared service capability for managing the exchange of data between Beacon and our trading partners (servicing over 50M members). Edifecs provides a consolidated intake channel with automated processing capabilities to deliver clean data and improve first-pass rates along with integrated management tools.
- Pioneered an agile transformation by taking an active role to lead the implementation of the new way of working. This includes establishing teams, shaping the environment, coaching, and leading organizational change through agile principles and practices.
- Provided technical design leadership and oversight for the teams. Ensures all designs and associated code was sound and conforms to company architectural and coding guidelines.
- Responsible for the development and maintenance of enterprise system integrations. Led all enterprise integration strategy & also for technology and budget investment/ROI, risk, and control assessment.
- Managed scrum teams working on 4 different projects nationwide.
- Worked closely with system architects to build complex solutions and improve the efficiency of the apps.

05/2015 – 11/2017

Manager, Software Development / Beacon Health Strategies, Miami, FL

- Managed, build, and operate systems that support high-end business complexity and scale with simple and elegant solutions that are highly decoupled yet operate in concert to produce customer experiences that are unique to Beacon Health Strategies.
- Led the team with firsthand development on Edifecs Integration Implementation.
- Assigned, coordinate, and review the work of other software developers. Implemented agile software development practices.
- Identified architectural improvements resulting in increased developer efficiency, product reliability, and responsiveness to new feature requests.

- Utilized Agile Scrum practices to help the team increase their velocity by 50% within the first year of Agile adoption.
- Managed delivery of initiatives and sprints based on the product roadmap.
- Lead various IT projects simultaneously while completing them within appropriate deadlines.
- Worked on integration with new trading partners using Gentran server for Windows 5.3.
- Expanded responsibility to managing the development team and production support teams.
- Develop new web applications as identified by management using ASP.NET, WCF, web services, and MVC architecture.
- Worked with multiple market needs and use cases that may apply to Beacon's future healthcare regulations and processes (e.g., HIPAA, ICD-10, CAQH CORE, state initiatives, and clinical/administrative data integration).
- Added multiple enhancements and improvements to the functionality of the encounter process (email notification, performance, logging, block contention). These enhancements reduced delivery delays significantly.

03/2013 – 05/2015

Software Developer Lead / Psychcare, Miami, FL

- Implemented HIPAA/EDI Transactions like ASC X12 834, 835, 837, 270, 271, 276, and 277.
- Implemented acknowledgment files TA1, 999, 277CA.
- Managed and developed programming code for the EDI 834 Loader, an in-house software for loading health plan member eligibility information. Automated the entire unmonitored production process of identifying new 834 files, reading, and staging the data, deleting old 834 files, and keeping a log.
- Collaborated with analysts and managers to develop, test, and deploy eligibility data staging support for about a dozen new lines of business, including Crystal Run, Crystal Run EP, NHPRI Duals, Simply Medicare, and several CareFirst LOBs. Additionally, provided support, retirement, and testing for 70+ other LOBs and plans undergoing routine changes in specifications.

05/2009 – 03/2013

Computer Programmer-Analyst / Howard Industries, Inc., Laurel, MS

- Designed and developed from the ground up a desktop OSHA record-keeping application that reports and manages on-the-job injuries, illnesses, and incidents for more than 3500 employees. MS SQL Databases, Stored procedures, triggers, Crystal Reports automation, email notifications from the system, VS)
- Developed and maintained over 20 PL/I programs (CICS and Batch) that automatically run every week and email to manufacturing managers for selected divisions.
- Involved in designing software for the Power Transformers Division Engineering Team. The systems included electrical engineering design tools, calculations, bill of materials checkers, and tracking through bar code labels (Tools included: VB6, VB.NET, VBA, CICS web services).
- Manage all phases of application design – from coding and prototyping through system testing, integration, and deployment.

Previous Experience

Assistant Manager / El Rancho Mexican Restaurant, LLC, Hattiesburg, MS 2003-2009

Founder and CEO / JT Technologies, Santiago de Cuba, Cuba 1997-2003

Education

B.S. Computer Science / USM, Hattiesburg, MS

Certified Scrum Master / 2017-Present

Certified SAFe® 4.5 Agilist (SA) / 2018-Present

Miscellaneous

OS: Windows, macOS, Linux (Ubuntu)

Databases: Microsoft Azure SQL, MS Access, SQL Server 2005/2008 R2/2012/2014/2016/2019, SSIS, SSRS

Versioning: Visual Source Safe (VSS), TFS, VSTS, DevOps, GitHub.

Programming: C#, T-SQL, VB.NET, VB6, VBA, C/C++, Fortran, PL/I, HTML, CSS, Java, PHP, Python.

Others: Enterprise Application Integration, BizTalk, HIPPA X12, Technical Design, Electronic Data Interchange (EDI), Agile and Waterfall, CMS (Joomla), Azure, XML, LogicApps, FHIR, HL7, Databricks, Power BI.